jay cloud

A WORKPLACE-PLATFORM BRIEF
FOR MCDONALD'S GLOBAL TECHNOLOGY

01 / THE MOMENT

Who's hired. Who's here. Who's safe.

Extending a consolidated People record to the places where work, learning, access and safety actually happen.

PREPARED FOR McDONALD'S · SANTO CAMPIONE
DIRECTOR, ENTERPRISE PRODUCTS & PLATFORMS
OCTOBER 2026

01

A forwardable architecture conversation — not another system pitch.

The enterprise record is consolidating. The workplace should follow.

McDonald's is retiring hundreds of legacy Finance and HR systems into one cloud-based enterprise solution — in parallel with a strategy for common technology platforms and a single enterprise data foundation. [1][2]

That is the right moment to extend the authoritative People record beyond HR. Doors, terminals, visitor desks and muster lists can use the same governed identity and status changes — without becoming another system of record.

> "Third-party integration failures and inefficient error notification are a publicly stated operational pain point."

MCDONALD'S PARTICIPANT, QUEST ORACLE COMMUNITY · ARCHITECTURE IMPLICATION: MAKE INTERFACES OBSERVABLE.

SCALE / 2025

45,356

restaurants at year-end 2025

Across 114 countries / territories.
Approximately 95% franchised. [3]

THE ENTERPRISE DIRECTION

One data foundation

A north star for a global, mixed estate: common platforms where consistency matters, with the latitude to sequence locally.

THE PHYSICAL GAP

Many local moments

A hire, a move, a termination, a visitor arrival or a drill still creates downstream work across workplace systems. Make one record the starting point.

03 / THE PATTERN

One change. Every system knows.

HCM remains the system of record. jay cloud is the governed workplace layer that translates People events into time, access, visitor and life-safety actions.

NO NEW SYSTEM OF RECORD

SOURCE / AUTHORITATIVE

HCM

Oracle Fusion HCM in U.S. & Canada; Workday and the future consolidated enterprise solution as scope is confirmed.

WORKPLACE LAYER

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Identity, employment, role, location and status become a usable workplace signal.

DOWNSTREAM / PHYSICAL

- **TIME** terminals · mobile · web
- **ACCESS** doors · readers · keys
- **VISITOR** invites · badges · kiosk
- **LIFE SAFETY** muster · live status

INTEGRATION HONESTY

Native integration is documented for SAP and Workday. Oracle Fusion HCM is not a published native connector. The proposed approach is standard REST / extract interfaces, validated in a short technical spike during the 2-week architecture review — before a pilot commitment.

01 / EFFECTIVE-DATED

People changes travel.

Hire, move and leave events can update downstream workplace rights and workflows.

02 / OBSERVABLE

Interfaces stay visible.

Central monitoring brings devices, services and interfaces into one operating model.

03 / HARDWARE-AWARE

Assess before replacing.

Existing doors, readers and local tools are evaluated for compatibility and scope.

JAY CLOUD CENTRALLY MONITORS DEVICES, SERVICES AND INTERFACES. EXISTING HARDWARE AND LOCAL PHYSICAL-SECURITY TOOLS ARE ASSESSED FOR COMPATIBILITY; NO REPLACEMENT ASSUMPTION IS REQUIRED.

04 / FOUR CAPABILITIES

Four moves. One connected workplace.

A modular start at 110 N. Carpenter. Each capability draws from the same People signal — then lands in a real workplace moment.

SCENARIOS ARE PROPOSED PILOT USE CASES, NOT DEPLOYMENT CLAIMS.



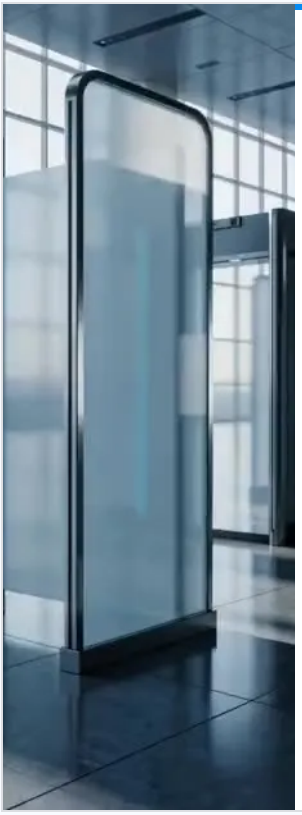
01 / TIME

TIME

A later, contained time use case for the places McDonald's operates.

Terminal, smartphone, web or a door event can record time; bookings sync to the HR environment in real time where configured.

OPTIONAL AFTER THE CORE PILOT



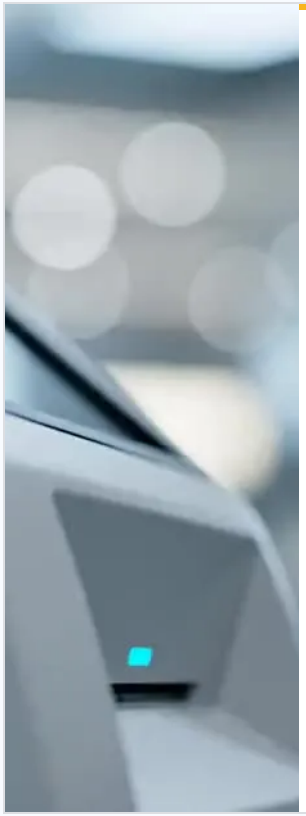
02 / ACCESS

ACCESS

A new hire in Hyderabad can be badge-ready before day one.

Role, location, position and qualification can govern rights. Hire, move and leave events update access automatically.

HCM-DRIVEN, SCOPE TO VALIDATE



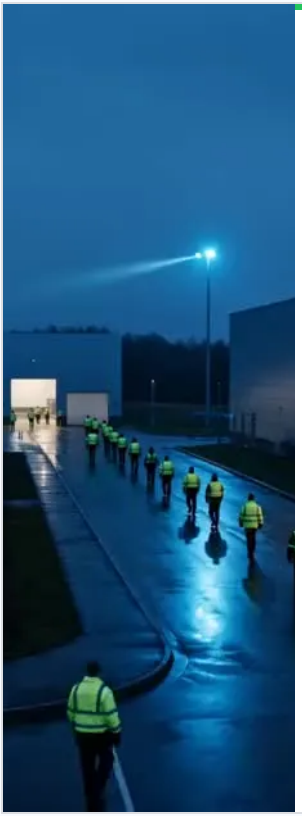
03 / VISITOR

VISITOR

A Hamburger University cohort is expected before it reaches 110 N. Carpenter.

Hosts pre-register, guests self-check in online or at kiosk, and badges can be time- and zone-limited.

HU COHORTS · CONFERENCE GUESTS



04 / LIFE SAFETY

LIFE SAFETY

A scheduled drill at the nine-story HQ can include visitors in the muster list.

Live present / safe / missing status, last-known location and interactive muster points help the evacuation team account for people.

DRILL-BASED PILOT METRIC

Built for 110 N. Carpenter.

One building combines corporate work, Hamburger University, public retail and conference flow. That makes Chicago HQ the right place to prove the connected-workplace pattern — with a bounded, high-value scope.

9
STORIES IN THE 580,000-SQ-FT BUILDING

490K
SQ FT FOR McDONALD'S + HAMBURGER UNIVERSITY

700
PERSON CONFERENCE CENTER

~2K
PEOPLE BASED THERE AT OPENING



110 N. CARPENTER · CHICAGO WEST LOOP

Public retail below. Controlled corporate & learning space above.

VISITOR · ACCESS · MUSTER IN ONE PILOT SITE

THE PILOT PREMISE

Start where McDonald's is the employer and owns the workplace experience.

Map existing tools first. Use VISITOR for HU cohorts and conference guests; limit ACCESS to one or two floors / neighborhoods; make LIFE SAFETY visible in a scheduled drill. No assumption about the current physical-security vendor.

PUBLIC GROUND FLOOR ⟶ CONTROLLED CORPORATE + LEARNING FLOORS

06 / ENTERPRISE TRUST

Global platform. Local control.

Trust is part of the architecture: a managed workplace layer with clear identity, access, privacy and assurance boundaries.

ISO/IEC 27001:2022

PLATFORM

Isolated SAP BTP tenant

jay cloud runs as SaaS on SAP BTP, with an isolated customer subaccount / database area.

IDENTITY

SSO + role-based access

Corporate IdP SSO, browser access, end-to-end encryption and a full audit trail support governed access.

OPERATIONS

Managed and observable

Central monitoring covers devices, services and interfaces; updates and patches are automatic, with zero-downtime upgrades.

PRIVACY

Design choices, not defaults

GDPR-aligned controls; biometrics are optional and should be consent-based and jurisdiction-aware in Illinois.

FRANCHISE BOUNDARY

Franchise-safe by design

A later restaurant offering would be opt-in; each franchisee remains employer and data controller for its workforce.

SUPPLIER ASSURANCE

Review the controls early

Start the vendor-risk dialogue with SSO/MFA, least privilege, test-account lifecycle, API authorization, logging, subprocessors and breach notification.

CUSTOMER PROOF / DANFOSS

"jay cloud TIME has simplified our daily processes and provided our employees with an intuitive, user-friendly self-service platform."

DANFOSS · JAY CLOUD CUSTOMER QUOTE

CUSTOMER PROOF / FANUC EUROPE

"We have created a scalable, integrated platform that supports our SAP landscape and simplifies daily operations."

RALF ENGELHART · HEAD OF ICT PROJECTS, ARCHITECTURE & GOVERNANCE



1908 roots through dormakaba heritage. Poksundo is a dormakaba Group spin-off founded in 2017, with 500+ customers worldwide (company claim).

workday. SAP SAP® Certified Built on SAP® Business Technology Platform

THE ASSURANCE CONVERSATION

Bring the control questions into the first architecture review.

For a physical-workplace layer, assurance is not a post-pilot procurement exercise. Confirm data minimisation, controller boundaries, access administration, incident response and integration ownership before expanding scope.

ISO/IEC 27001:2022	Workday Innovation Partner
SAP co-innovation	500+ customers (company claim)

07 / PROPOSED PATH

The 110 Carpenter pilot.

A disciplined way to test data ownership, integration and real workplace outcomes before anyone scales.

PROPOSAL · NOT A COMMITMENT

0

25-minute architecture conversation

Santo + HR technology owner + workplace security owner. Whiteboard the HCM → workplace data flow; no demo deck required.

2W

Architecture & data review — no cost

Confirm HCM source, worker ID, location hierarchy and separation events; inventory current HQ tools; validate Oracle Fusion HCM interfaces; share the vendor-risk pack.

90

90-day Chicago HQ pilot

VISITOR for HU cohorts / conference guests; ACCESS for one or two floors / neighborhoods; LIFE SAFETY in a scheduled drill. TIME remains optional later.

SUCCESS METRICS / BASELINE FIRST

Measure the friction we remove — don't promise a number.

- Hire-to-badge-ready before day one
- Visitors pre-registered
- Manual tickets / re-entries eliminated
- Termination event to access removal
- Drill roll-call completion time
- Point-to-point integrations retired

EXPANSION PATH

Prove locally. Scale with governance.

01 **Chicago HQ + Hamburger University**
Bounded corporate pilot.

02 **9 Hamburger University campuses**
Shared learning / visitor pattern.

03 **Hyderabad global office**
GCC use case, based on validated source data.

04 **Field & market offices**
Local sequence, global pattern.

05 **Company-operated restaurants — later**
Separate time / life-safety phase.

06 **Franchisee opt-in**
Franchisee remains employer & data controller.

Potential timing: align discovery to the 2027 benefits window of the global systems consolidation and planning cycle.

NEXT STEP

A 25-minute architecture conversation.

Ben · Poksundo (jay cloud)

Start with the HCM → workplace flow. We will bring the integration, security and pilot questions worth answering together.

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SOURCES · McDonald's 2025 Form 10-K · Digitizing the Arches (Aug 2025) · McDonald's > NEXT (Sep 2026) · McDonald's Opens New Global Headquarters · Purpose & Impact Report 2023-24 · Quest Oracle Community · McDonald's India careers · Poksundo / jay cloud product materials · Workday Marketplace.